

## Privacy policy Piledrivershop.com

# Collection and use of personal data of customers, suppliers and other contractors

We would like to point out that we will collect and use the personal date you provide to us to conclude and execute possible agreements between us. This applies to our (potential) customers as well as to parties from whom we purchase goods and/or services.

If you are a (potential) customer of ours, we use your data to be able to send you a quote, to determine which specifications or wishes a certain item or service must meet, to be able to deliver items or to carry out work for you, to be able to perform, to invoice and to be able to communicate with you quickly and efficiently about the implementation aspects of the agreement.

If you are a (potential) supplier or other contractor, your personal data are also necessary for the conclusion and execution of the agreement. When purchasing, this is necessary to be able to let you know which specifications or wishes a certain item or service must meet in our opinion. A request for a quote, placing an order, paying your invoice, all these matters can be communicated quickly and efficiently with your personal data.

If you are a relation of ours, we will use your data to be able to contact you for purposes that are in the interest of our company. This includes, for example, discussing a possible collaboration, providing and obtaining information and maintaining our network.

You are not obliged to provide us with your personal data. However, if you do not provide us with any or insufficient personal data, it is possible that we will not be able to carry out the aforementioned activities.

# Transfer to third parties

In connection with the execution of a possible agreement with you, we may have to provide your personal data to parties that supply parts, materials and products to us or perform work on our behalf. We also use external server space for the storage of (parts of) our sales and purchasing administration, of which your personal data is a part. Your personal data is therefore provided to our server room provider. We also use Microsoft Office and the associated storage options for e-mails and other files.

#### Retention period personal data

If you have requested a quote form us but you have not become a customer with us, we will delete your data no later than one year after our last contract. Even if we have received a quote from you, but we have not become your customer, your personal data will be deleted no later than one year after our last contact. If you have become a customer with us or we have become a customer of yours, we will keep your personal data for a period of seven years after the end of the financial year in which the agreement with you was fully executed. The period of seven years corresponds to the period within which we are obliged to keep our administration for the tax authorities. After this period we will delete your personal data.



### Your rights

You have the right to ask us to view your own personal data. If there is a reason to do so, you can also request us to supplement your personal data or to correct inaccuracies. In addition, you have the right to request that your personal data be deleted or that the use of your personal data be restricted. You can also object to the collection and use of your data or submit a complaint to the Dutch Data Protection Authority. Finally, you can request us to obtain your personnel data or transfer that data to someone else. To exercise your rights, please contact: Van 't Hek Piling & Drilling Equipment BV – PO Box 88, 1462 ZH Middenbeemster – 0299 313057 – sales @piledrivershop.com. You can of course also contact us with questions or for more information about the collection and use of your personal data.

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